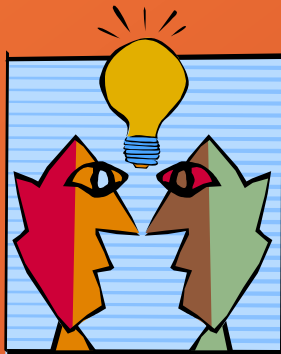


From Suspicion to Invaluable Transition of Two Project Managers

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Agenda

- Unisys and HOLMES 2
- Nature of Projects and Roles
- Why EVA?
- How?
- EVA in Development Projects
- Transition to Implementation
- EVA in delivery projects
- Dashboard Reporting
- Did EVA answer our questions?
- Q&A

About Unisys

- Major integrator and outsourcer for IT tasks
- Over 100 years of solving business challenges for the most demanding governments and business in the world
- 26,000+ employees
- Clients in 80+ countries across the globe
- Serving Fortune 500 corporations, national and local governments around the globe

Four Areas of Focus and Strength

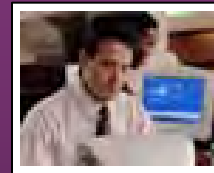
Security



Data Center
Transformation and
Outsourcing



End User
Outsourcing and
Support



Application
Modernization and
Outsourcing





Holmes 2

- HOLMES 2 is an investigation management system which assists UK Police Forces in the management of the complex process of investigating serious crimes.
- The HOLMES 2 system is used by the police service to run major crime enquiries and manage casualty bureaus following major incidents.
- Under the HOLMES 2 umbrella Unisys delivers a variety of support and delivery services. These are run as two types of projects:
 - Multimillion dollar development/ enhancement projects that have a typical life cycle of 6 to 9 months
 - Several service delivery projects that run in parallel and vary in duration from 3 days to 9 months



Why EVA

We wanted to answer the questions

- **How do you know your project is on schedule ?**
- **Can you tell me if you are on budget?**
- **What is the real value of the work you have done to date?**
- **Are any of your tasks on schedule but have exceeded the EAC costs?**
- **Who are your star performers in the team**

And How?

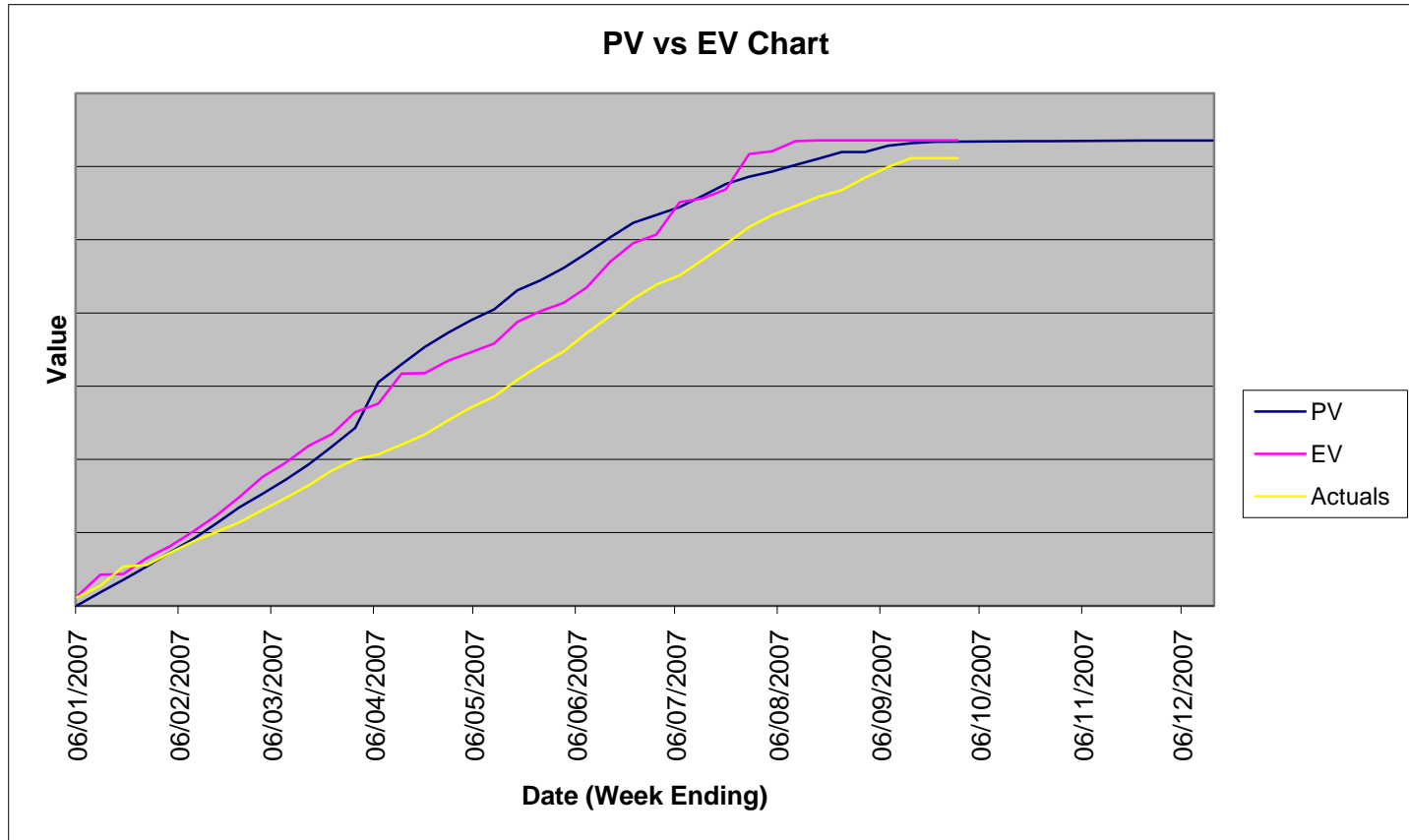
- Maintained accurate Baseline Project Schedule
- Adapt our time capturing mechanism for a 35 member team to implement EVA at the optimum granularity
- Implement a mechanism to automate data entry into the EVA analysis sheet.
- Reviewed EVA on a weekly basis – this resulted in the review of the entire project task by task and gave the project manager an accurate picture rather than just a “feel” of the status
- Improvised the EVA to flag tasks that had cost/schedule over runs to include reasons for over runs and new EACs



Transition to Implementation

- Multitude of small to medium scale delivery projects
- Nature of work varies
 - From* Hardware installation and configuration
 - To* Services involving upgrade, migration, testing
- Resources used across projects –Complex resource management with ever changing demands
- Client demands fluctuating based on operational need

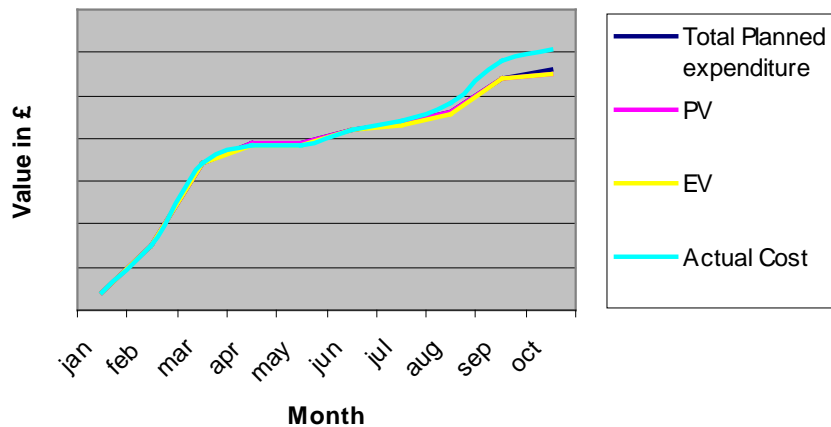
EVA – Enhancements project



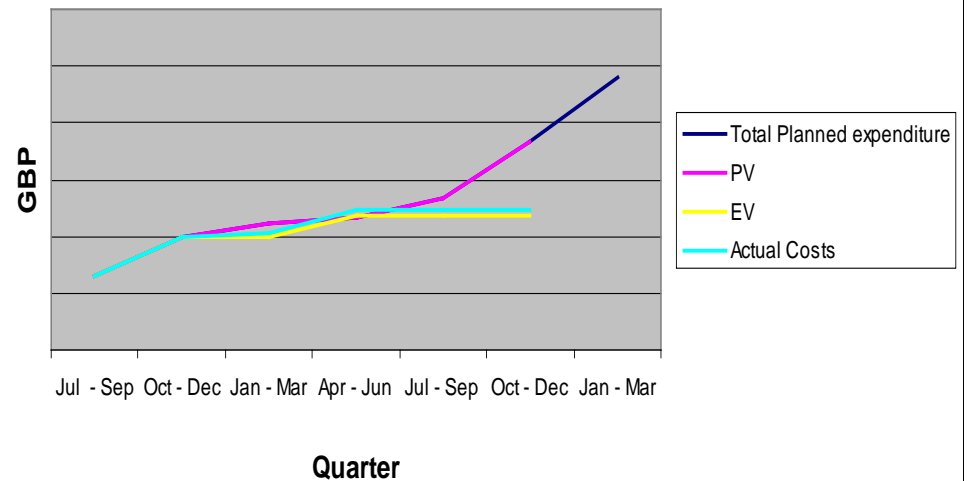
Project Delivery – EV Chart

EV Charts for multiple projects

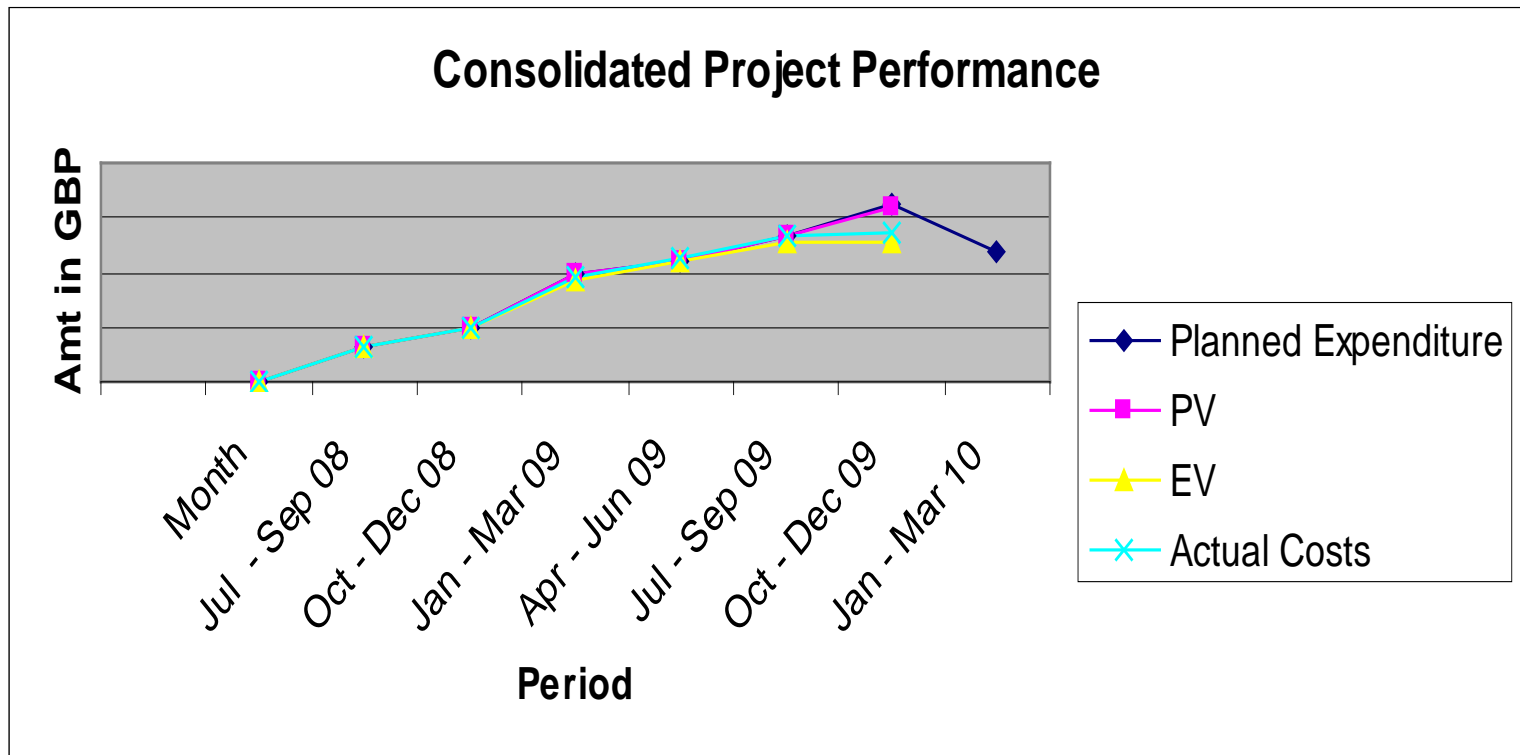
Project A



Project B



Consolidated Performance



EVA Inputs to Dashboard Reporting



- ‘Numbers’ on projects – critical building blocks for quarterly revenue and forecasts
- Scheduled variances monitored on a weekly basis especially towards last month of quarter and year end
- Pro-active project management with exception reporting on ‘over-running’ projects
- More agile resource management based on EV predictions
- Client-wise spend analysis and forecasting

Did EVA answer our questions?

- **How do you know your project is on schedule ?**
- **Can you tell me if you are on budget?**
- **What is the real value of the work you have done to date?**
- **Are any of your tasks on schedule but have exceeded the EAC costs?**
- **Who are your star performers in the team**

- Using The SPI as a measure of progress against schedule
- Using the CPI to measure our cost efficiency
- The EV (BCWP) quantified the real value of work
- Progress tracked at a task level
- Could identify resources who delivered tasks ahead of schedule and within budget