

# **Project Controls Expo** 09/10 Nov London 2011

Introducing Risk Management as a part of the Project Controls System



# **Speaker Profile**

Since joining BMT in 2000, Edwina has provided Project Controls expertise to Programme teams in a number of major defence programmes within the Land and Naval environments. This work has covered all aspects of Project Controls but more specifically Risk, Schedule and Earned Value Management.

Within the Risk Management elements of Edwina's work she has been involved in setting up and maintaining Risk and Opportunity Management processes and conducting regular risk analysis as well as providing inputs to Main Gate Business Cases and Review Notes.

Edwina is currently a member of the APM Risk Specific Interest Group committee.



### Index

- Definition of Risk
- Uncertainty, Risk and Issue
- Risk Management in the Project Controls System
- ☐ Risk Management Process



#### **Definition of Risk**

- A Risk is an uncertain event that should it occur will have a positive (opportunity) or negative (threat) impact on your objectives
- It can be described in terms of cause, effect and consequence
- ☐ It has a probability of occurrence associated with it
- The impact can be described in terms of cost, time, performance or a number of other areas including reputation



# The Difference between Uncertainty, Risk and Issue



# The difference between Uncertainty, Risk and Issue - Uncertainty

- Penny travels to work during the week by car, this usually takes her 45 minutes.
- ☐ If the traffic isn't too bad and all the traffic lights are green her journey can take as little as 35 minutes.
- If the traffic is a bit heavier and the traffic lights all turn to red as Penny approaches them, her journey can take an extra 20 minutes.
- ☐ This gives Penny a 3 Point Estimate for her journey to work of 35 mins Minimum, 45 mins Most Likely and 1 hour 5 minutes Maximum
- The time between the minimum and maximum time it takes Penny to get to work is the uncertainty around her journey



# The difference between Uncertainty, Risk and Issue - Issue

- An issue is something that has to be dealt with, this can be a risk that has impacted or just one of those things that can extend Penny's journey time.
- Possible issues for Penny on her journey to work are:
  - Road Works
  - Weather Conditions
  - Traffic Jams
- ☐ To deal with the issue of a traffic jam, Penny could take an alternative (although potential longer) route to work

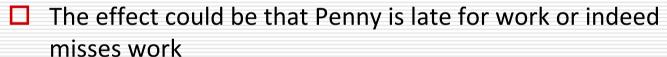


ROAD

CLOSED

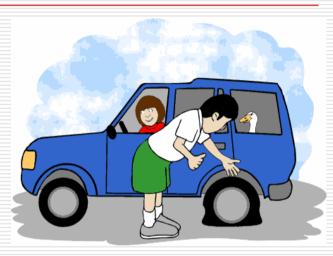
# The difference between Uncertainty, Risk and Issue - Risk

- ☐ The risks to Penny's journey to work are:
  - Breakdown
    - Causes to this including:
      - Flat tyre
      - Run out of fuel
      - Overheated engine



- Mitigation (reduce the risk) to this could be regular maintenance of the car, check the tyres before leaving in the morning
- Fallback (if the risk impacts) options is to have a maintained spare tyre in the boot or to have AA cover





# The difference between Uncertainty, Risk and Issue – Risk continued

#### Accident

- This could be caused by driving too close to the car in front, being distracted or tired whilst driving.
- ☐ The effect is that Penny is late for work or doesn't make it work, also a potential bill to repair the car
- ☐ The **Mitigation** is to keep you distance, not drive when tired, don't change radio station when in traffic
- ☐ Fallback options for this are to have car insurance

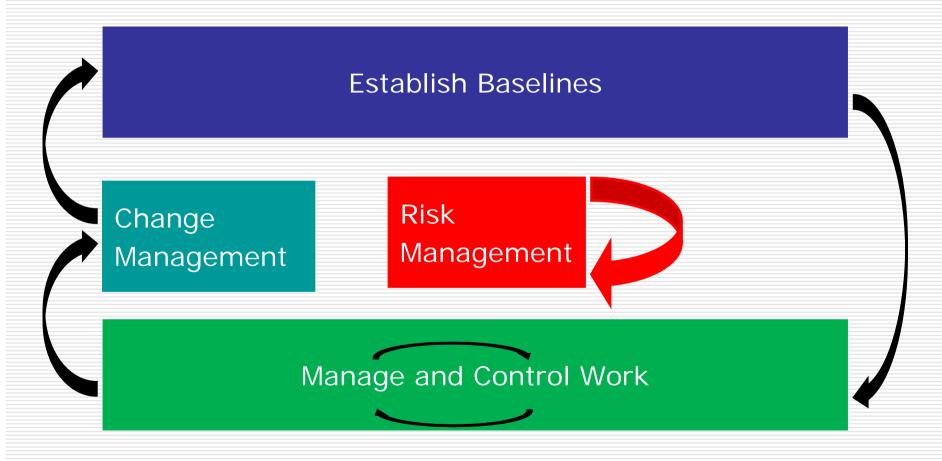




# Risk Management as part of a Project Controls System



# **Risk in the Project Controls System**



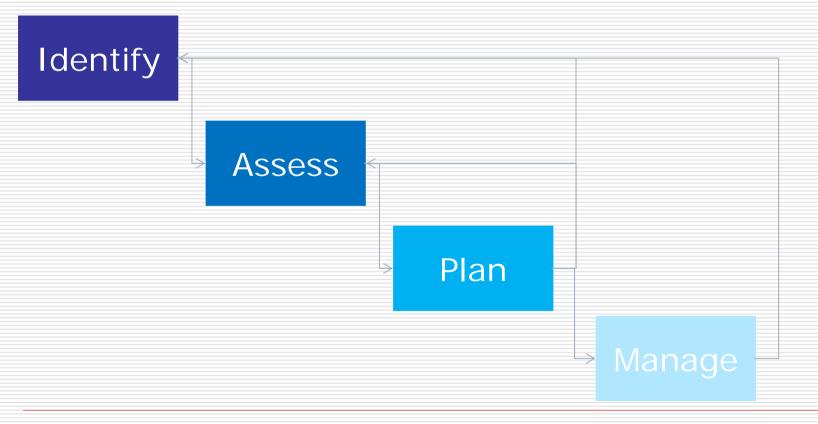


# **The Risk Process**



#### **The Risk Process**

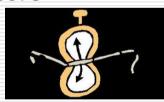
☐ The standard Risk Management process follows four steps:





### **Identify**

- Firstly identify the your objective what are you trying to achieve?
  - The risks are those things that will stop (threat) or help (opportunity) you achieving those objectives
- What is the effect if the risk happens?
  - Failing to achieve your objective will have an effect on timescale, cost, performance etc.
  - This should help your identify your current impact score
- ☐ What is the cause of the risk?
  - There may be a number of causes
  - Your responses should address the causes
- Risks are identified through as the project moves forward





### **Analyse**

- ☐ The risk should be scored in terms of current (as you stand today) and target scores (once all actions have been carried out)
  - Qualitative
    - ☐ First pass scoring in terms of VH, H, M, L, VL
  - Qualitative
    - More information available
- Risks are scored in terms of probability of occurrence i.e. If there is a 1 in 4 change of it happening then there is a 25% probability of occurrence
- Impacts in terms of days, £s, performance
  - 3 point estimates minimum, most likely, maximum



# **Analyse continued**

Using the probability and the score you can prioritise the risks





#### **Plan**

- There should be two levels of planning
  - High level strategy
    - There are a number of options for handling the risk
      - Tolerate (Accept)
      - Transfer
      - Treat (Mitigate)
      - Terminate (Avoid)
  - Lower level actions
    - Activities that are carried out to reduce (risk) or increase (opportunity) the impact of probability of the
    - These tie in with the project schedule and are costed and resources



### Plan continued

- ☐ Fallback Plans should be identified
  - Theses are put in place should the risk occur



### Manage

- Risk actions are progressed and monitored as activities within the schedule with budget and resource assigned
- Regular reviews of the risk take into account progress of the programme
- Current scores are reviewed as actions are completed



# Questions







### **Edwina Hayward**

BMT Hi-Q Sigma Ltd 5 Riverside Court Lower Bristol Road Bath, BA2 3DZ United Kingdom

Edwina.hayward@hiqsigma.com

www.hiqsigma.com

Tel: +44 (0) 1225 820980 Fax: +44 (0) 1225 820981 Mob: +44 (0) 7834 254297

