

Gero Renker



Project Controls
EXPO

Embedding Best Practice Processes and
Automation within Your Project Teams

Talking Points

Embedding Process

- Challenges
- Concept of Process Automation
- Examples
- Lessons Learned
- Benefits





Introducing Program Framework



Microsoft Partner

Gold Project and Portfolio Management
Silver Collaboration and Content
Silver Data Analytics
Silver Cloud Productivity
Silver Small and Midmarket Cloud Solutions



- *Our Company* is a premier UK Microsoft Partner with a focus on PPM and collaboration
- *Our Products* are best in class, on premise or in the cloud
- *Our Customers* come from a wide range of sectors, public and private
- *Our Service* is not just about technology – everything we do is about ensuring user adoption

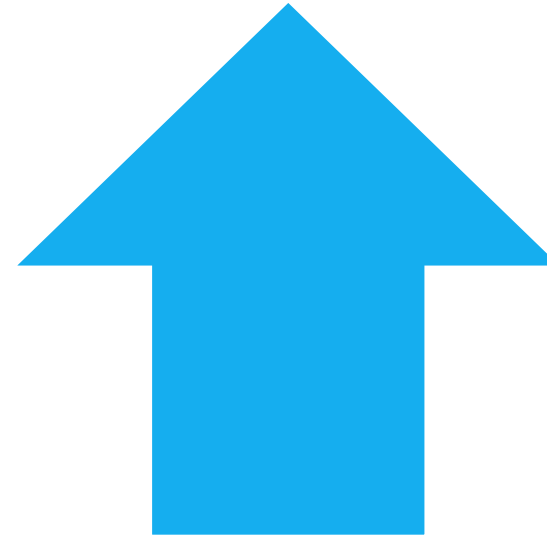
Change & Growth

Some of our clients

- Central Government
- Construction & Engineering
- Defence
- Education
- Emergency Services
- Financial Services
- Healthcare
- Local Government
- Manufacturing
- Oil & Gas
- Professional Services
- Retail
- Telecomms



Objective



Increase

- Communication
- Speed of response
- Compliance & auditable process
- Team motivation
- Best practice



Reduce

- Use of Email
- Repetitive admin
- Chasing
- "Nobody told me"
- Ad hoc process
- Error

Why Process Automation?



Automate
Everyday
Processes



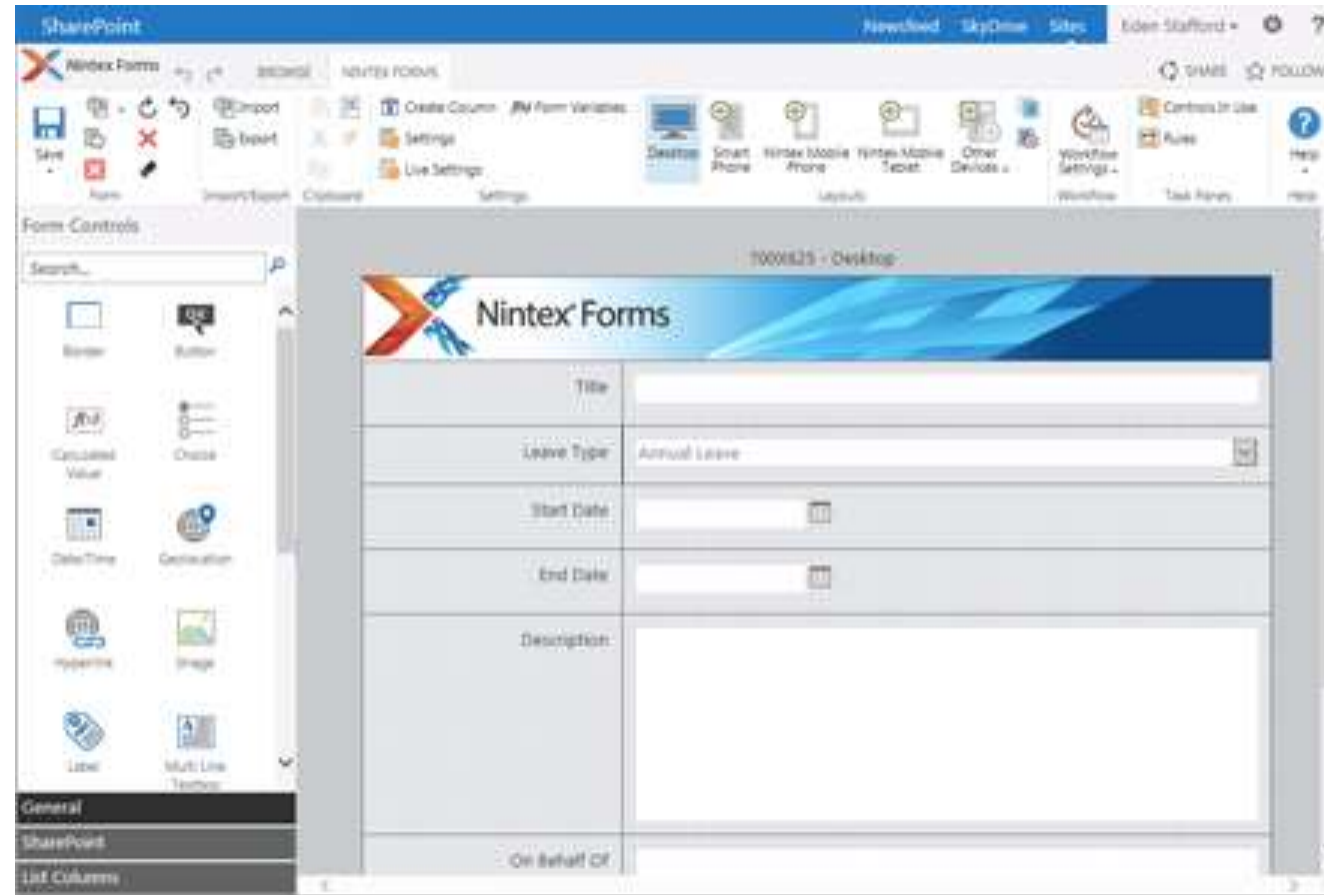
Connect
People,
Process and
Content



Empower the
People Closest
to the Process

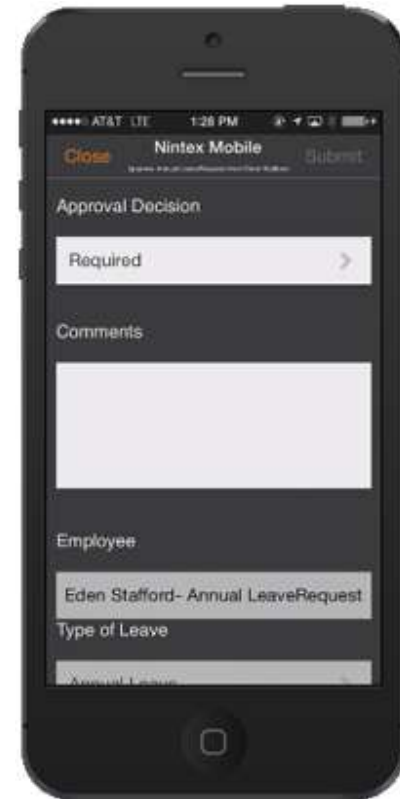
Forms

- Easy Creation
- Mobile
- Cloud



The screenshot shows the Nintex Forms interface within a SharePoint environment. The top navigation bar includes 'SharePoint', 'NewFeed', 'SkyDrive', 'Sites', and the user 'Eden Stafford'. The main content area displays a form titled '1000625 - Desktop' with the Nintex Forms logo. The form fields are as follows:

Title	
Leave Type	Annual Leave
Start Date	<input type="text"/>
End Date	<input type="text"/>
Description	<input type="text"/>
On behalf of	

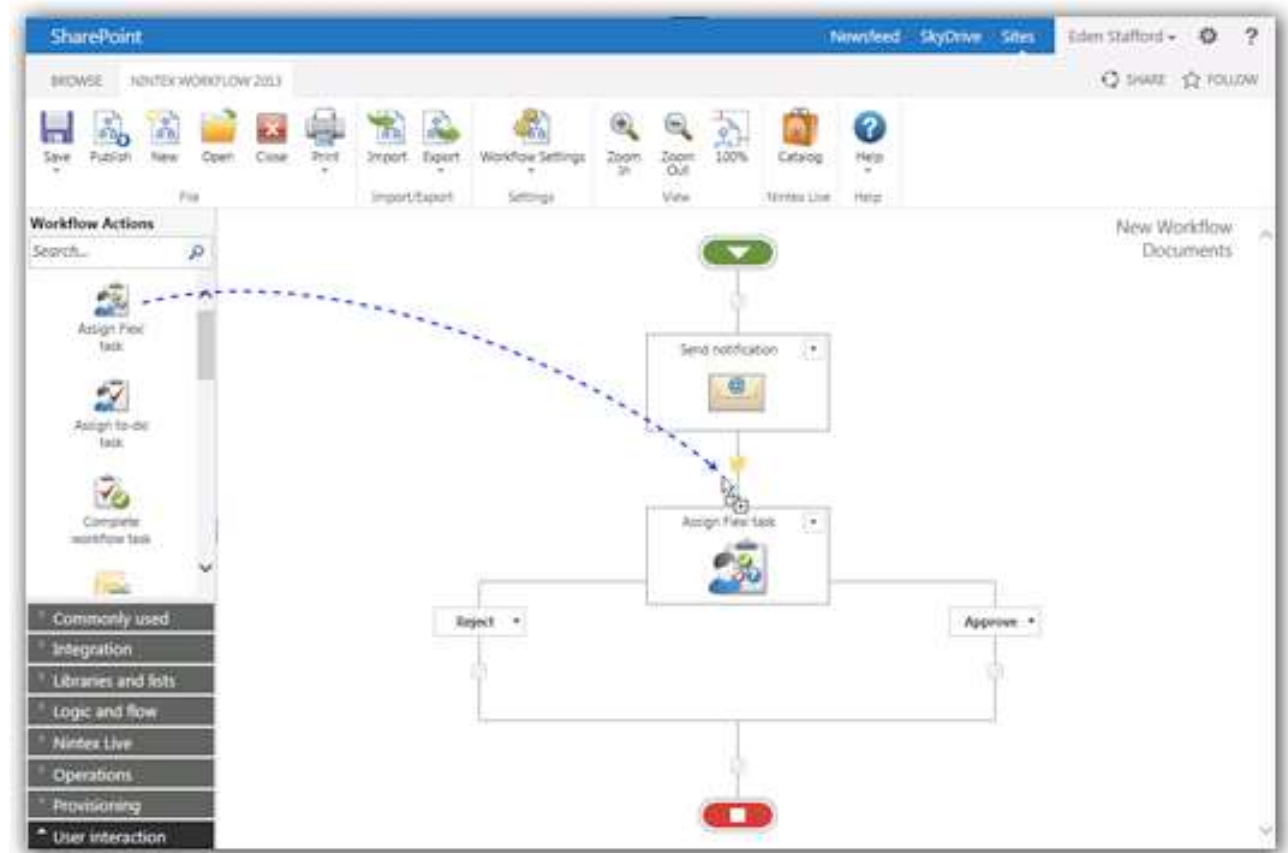


The screenshot shows the Nintex Mobile app interface on a smartphone. The app is titled 'Nintex Mobile' and has a 'Close' button and a 'Submit' button. The form fields are as follows:

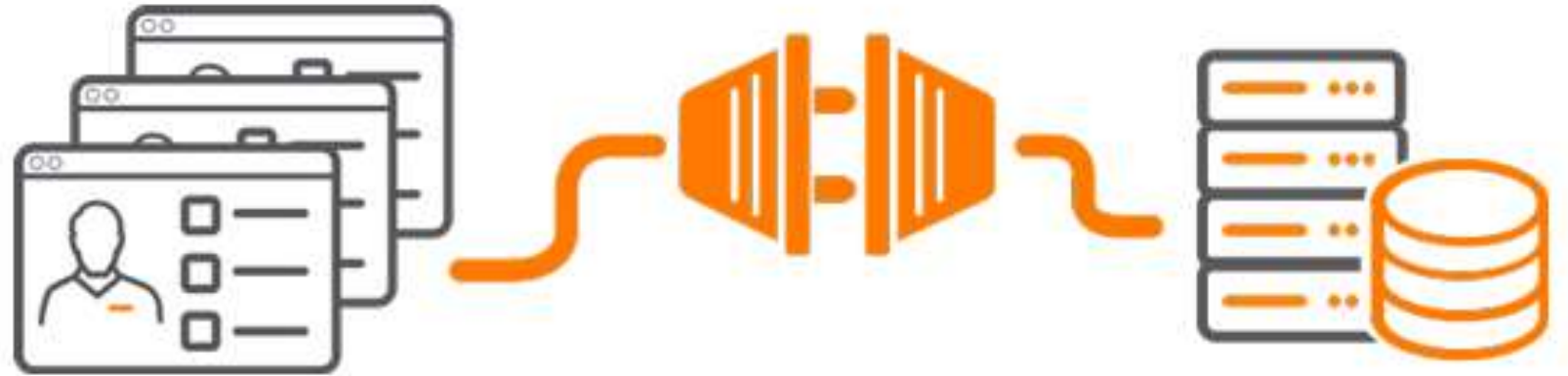
Approval Decision	Required
Comments	<input type="text"/>
Employee	Eden Stafford- Annual LeaveRequest
Type of Leave	Annual Leave

Workflow

- Quick & Easy
- Connected
- Governable & Managable
- Reuse Best Practices

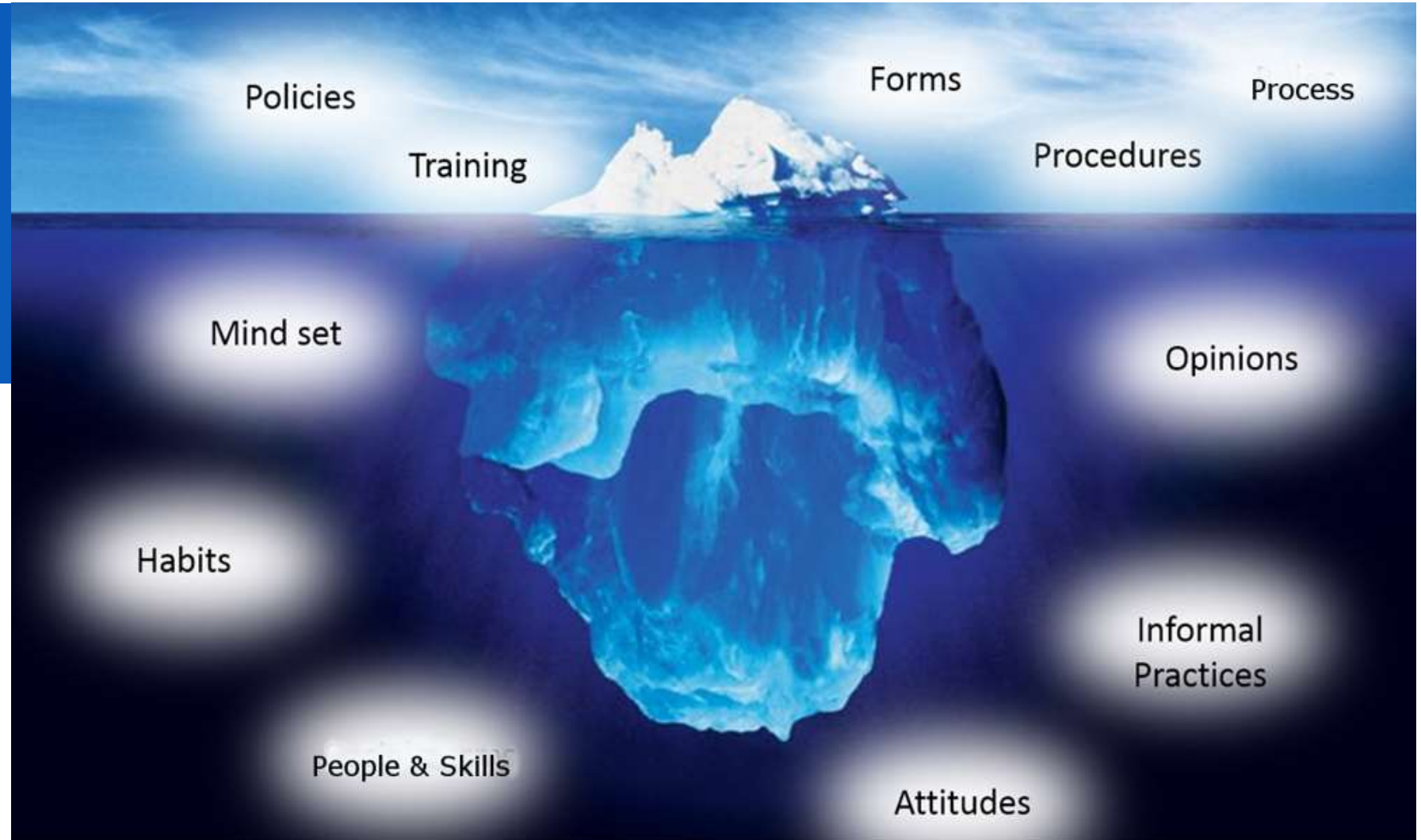


Connect to Content



- Cross-Product Workflow
- Connect Applications
- Seamless User Experience

Beneath The Surface



Project Processes

Collect Task Estimates

Publish Task Assignment

Collect Task Updates

Stage Gate Approval

Risk Assessment

Issue Escalation

Expense Approval

Change Requests

Document Review

Timesheet

Health & Safety

Requirements Management

Status Reporting

Resource Request

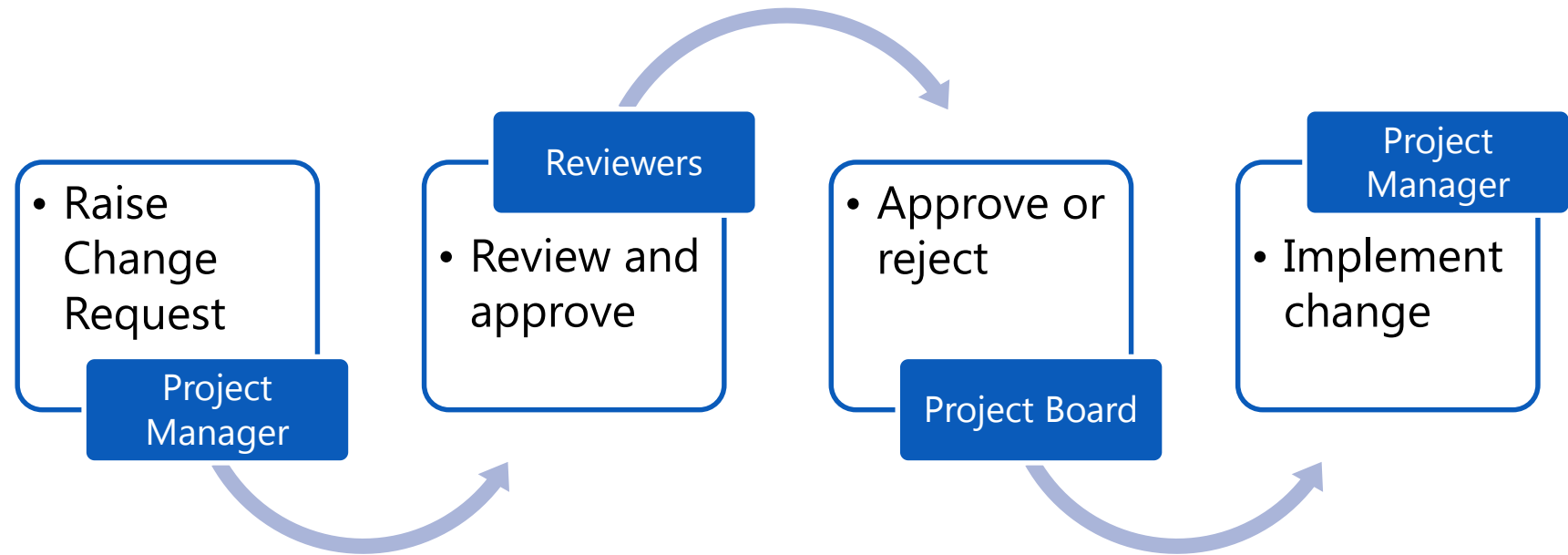
Resource Approval

Lessons Learnt Assessment



Example:
 Telecomms
 Infrastructure
 Projects

Project Change Control

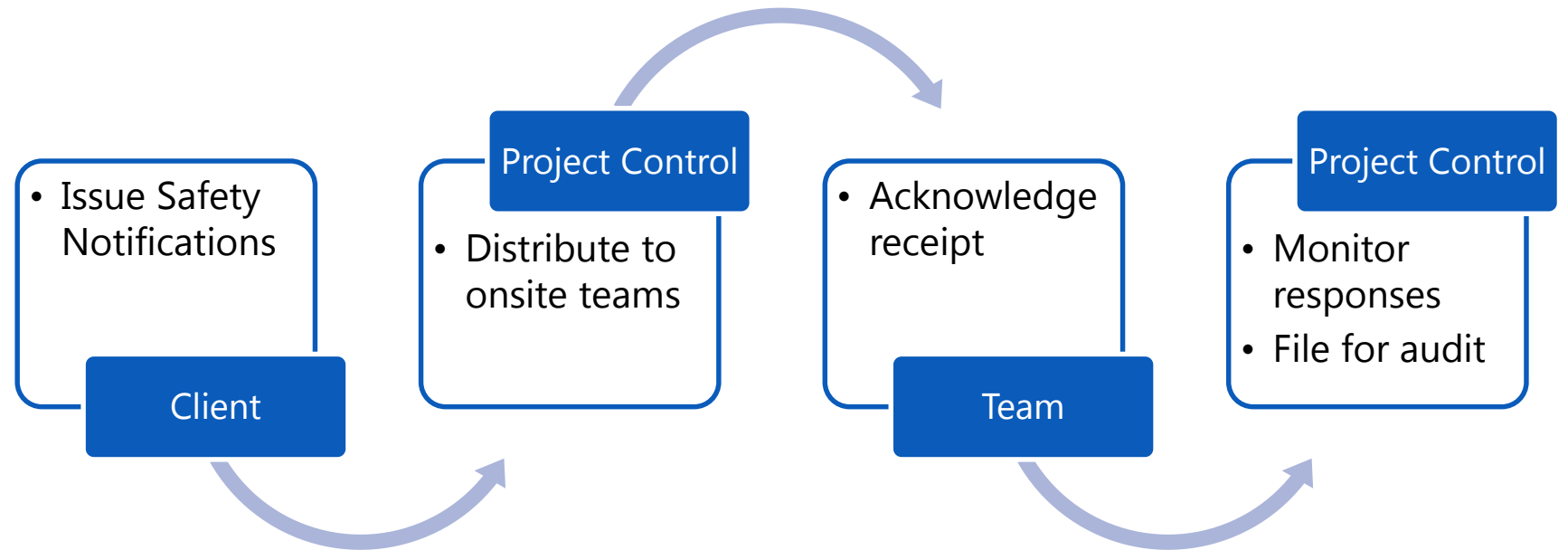


- Before**
- Adhoc
 - Email driven
 - Project delay

- Automation Benefit**
- Embedded, transparent process
 - Visibility of who we are waiting on
 - Change control history
 - Reduced admin (automated boardpack creation)

Example:
 Railway
 Maintenance
 Projects

Safety Notifications



Before

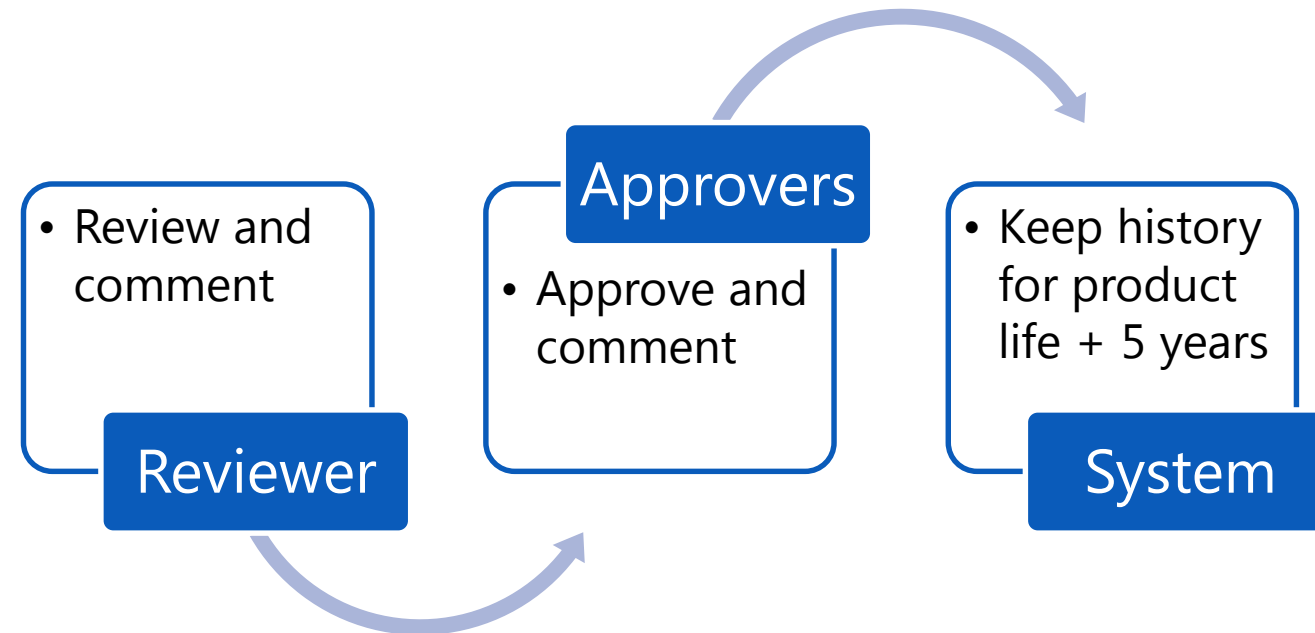
- Mass email
- Excel list to monitor responses
- Huge manual overhead
- Error Prone

Automation Benefit

- Instant view of missing responses
- Auditable through reporting and full history
- Increased efficiency
- Reduced chance of error

Example:
Safety Critical
Design Project

Design Document Processing



Before

- Lots and lots of paperwork

Automation Benefit

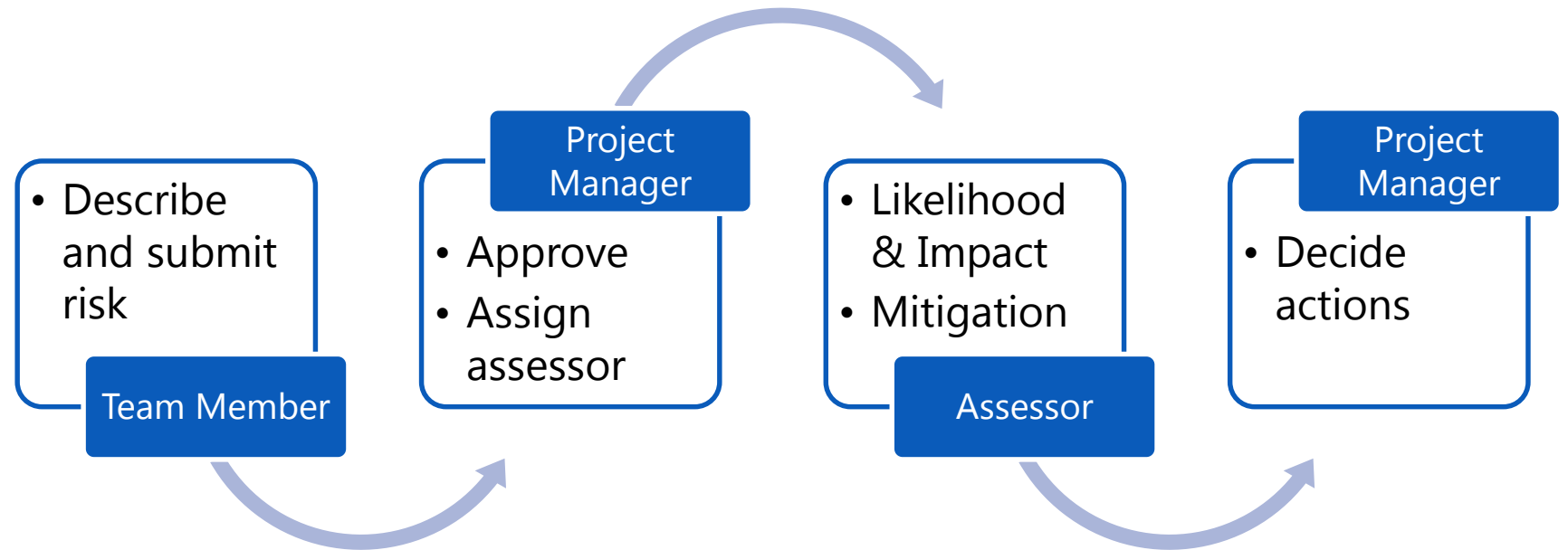
- List of accredited reviewers/approvers
- All comments logged and traced
- Automated archiving rules, compliance
- Huge efficiency gains + cost savings



Example:
 Financial
 Services IT
 Programme



Risk Assessment



Before

- Excel
- PM walking round collecting information
- Informal, non-standard process
- No audit log

Automation Benefit

- Assignment of assessment + decision tasks
- Instant view of outstanding tasks
- Standardisation of risk data
- Audit of decisions made

Lessons Learnt



Iterative approach works well

Make use of mobile devices

Involve the end user

Don't leave it to IT

Benefits Summary

Efficiency

- Quicker Response
- Mobility
- Clear Responsibility

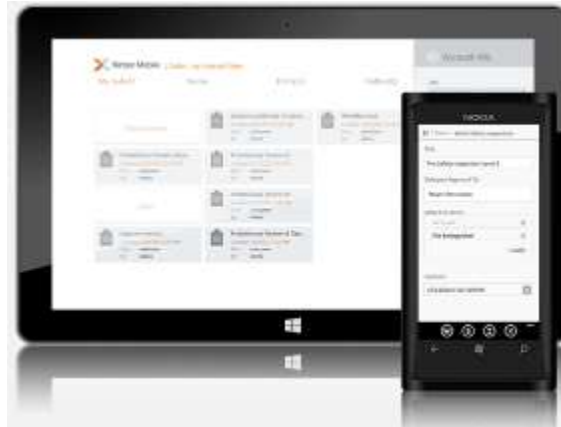
Control

- Visibility
- Compliance
- Process Standard

Value

- Motivation
- Cost Reduction
- Better Customer Service

Next Steps



TRIALS & PROTOTYPES

Talk to us about free trials or quickly established prototypes



Let's have an informal chat to see how our solutions can be of benefit to you

Call 08000 74 29 29

gero.renker@programframework.com



DEMOS

Let us show you what these tools can do – via a short online demo or in depth presentation to your team

